

5320 Holiday Terrace, Suite 4
Kalamazoo, MI 49009
T (269) 381-8888



December 29, 2021

Linda Bridwell, Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

RE: Protel Advantage, Inc. – ID 5131900 Cancellation Notification

Dear Ms. Bridwell,

Protel Advantage, Inc. d/b/a Long Distance Savings ("Protel") is currently registered with the Kentucky Public Service Commission ("Commission"). The Commission previously authorized Protel to provide long distance telecommunications services beginning July 9, 1997. From this date on, Protel is no longer providing services to customers in the state and no longer intends to retain authority in the state of Kentucky.

Accordingly, we respectfully request that the Commission cancel Protel's authority effective immediately.

Please acknowledge receipt of this letter by date-stamping the duplicate letter supplied and returning it to me in the postage-paid envelope provided.

Please forward any additional forms or requirements to Nationwide Regulatory Compliance at (269) 381-8888 or contact@nationwideregulatorycompliance.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Amanda Guich", is written over a large, faint watermark of the NRC logo.

Amanda Guich
Compliance Manager
Nationwide Regulatory Compliance

ARG/emv

Encl.

RECEIVED

1/3/2022

PUBLIC SERVICE
COMMISSION
OF KENTUCKY

Protel Advantage, Inc. d/b/a Long Distance
Savings

KENTUCKY
TELECOMMUNICATIONS TARIFF
OF

Protel Advantage, Inc. d/b/a Long Distance Savings

1821 University Avenue West
St. Paul, MN 55104

Issued: June 9, 1997

Effective: July 9, 1997

Issued by: _____

Scott D Lee

Scott Lee, President

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services within and throughout the state of Kentucky by Protel Advantage, Inc. d/b/a Long Distance Savings.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 09 1997

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: *Jordan C. Hosh*
FOR THE PUBLIC SERVICE COMMISSION

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BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

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1821 University Avenue West
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EXPLANATION OF SYMBOLS

- C- Changed Regulation
- D- Discontinued rate or regulation
- I- Rate increase
- M- Matter moved or relocated without change
- N- New rate or regulation
- R- Rate reduction
- S- Reissued matter
- T- Change in text, but no change in rate or regulation
- Z- Correction

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TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the underlying carrier's central office.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Protel Advantage, Inc. d/b/a Long Distance Savings

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

FCC or Commission - Federal Communications Commission.

Holidays - The Company's recognized holidays are New Year's Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

LEC - Local Exchange Carrier.

Service - The communications offerings provided by the Company, i.e. resold long-distance voice and data service obtained by the Company from a facilities-based interexchange carrier.

Underlying Carrier - Facilities-based interexchange carrier providing the long-distance service being resold by the Company.

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1. APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of Long Distance Message Telecommunications Service by the Company, consisting of outbound 1+ service and inbound 800 service. Service is furnished subject to transmission, atmospheric, and like conditions.

2. REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to provide Long Distance Message Telecommunications Service within the state of Kentucky in accordance with the terms and conditions set forth in this tariff. The Company does not own or operate long distance transmission facilities, but rather resells the facilities of underlying carriers.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or because of any causes beyond its control.

2.1.3 Liability of the Company

(A) Except as stated in this Section 2.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

(B) The liability of the Company for damages resulting in whole or in part from or arising in connection with the

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furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to five times the initial minute charge provided for under this tariff for the intrastate long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.

(C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or national emergencies, insurrections, riots, wars, or strikes or other labor difficulties.

(D) The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's Long Distance Message Telecommunications Service. Nor shall the Company be liable for any damages or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.

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2.1.4 Claims

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The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities; and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

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2.2 Prohibited Uses

Long Distance Message Telecommunications Service shall not be used for any unlawful purpose.

2.3 Use of Service

Long Distance Message Telecommunications Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the FCC.

Use of Long Distance message Telecommunications Service is considered an order for such service.

2.4 Payment Arrangements

2.4.1 Payment for Service

(A) The Customer is responsible for payment of all charges for facilities and services furnished by the Company. Federal, state and local sales, use and excise taxes, where applicable, shall be added to the charges contained herein. It shall be the responsibility of the Customer to pay these taxes and to accept the liability of any such unpaid taxes that may subsequently become applicable retroactively.

(B) Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within twenty (20) days after the invoice date listed on the bill it shall become a delinquent bill and interest at the lesser of (1) the rate of one and one-half percent (1.5%) per month or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount. Any penalty shall be assessed in accordance with 807 KAR 5:006 § 8(3)(H). Delinquent bills are charged once per service period. If the Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings then the defendant Customer shall pay the reasonable attorney's fees and costs of the Company in prosecuting such proceedings and appeals therefrom.

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(C) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor for insufficient funds or a non-existent account.

(D) Customers are not responsible for any previously unbilled charge for services furnished prior to three months immediately preceding the date of the bill, except for collect calls, credit card calls, third party calls and "Error File" calls (those which cannot be billed due to the unavailability of complete billing information to the company) which shall have a six-month back billing period. In case of fraud, a back billing period of no more than three years will apply.

2.4.2 Discontinuance of Service for Cause

Upon non-payment of any sum owing to the Company for more than 30 days beyond the date of rendition of the bill for service or upon violation of any of the terms or conditions governing the furnishing of service under this tariff, the Company may, after ten days advance notice in writing to the Customer, without incurring any liability, discontinue the furnishing of service under this tariff.

These restrictions on Long Distance Message Telecommunications Service may include, but are not limited to, the following: the Company may withhold the use of a specific 800 number or deny its transfer to another carrier for nonpayment of charges due. Such action may be taken without written notice being sent to the Customer. Upon payment of charges by the Customer this restriction on the use of a specific 800 number will be removed.

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3. SERVICE OFFERINGS

3.1 Intrastate Message Telecommunications Service

3.1.1(a) Description of Services

The Company offers switched and dedicated access MTS and 800 interexchange services by the resale of the services of Underlying Carriers, currently Frontier Communications and Sprint. Such service is available twenty-four (24) hours a day, seven (7) days a week. MTS and 800 Services are offered on a flat rate basis.

3.1.1(b) Timing of Calls

The Customer's long distance usage charge is based on the actual usage of the Company's services. Usage begins when the called party picks up the receiver, and ends when the calling party hangs up. Calls are measured by Underlying Carriers, whose services are resold by the Company, in accordance with its own Tariff.

3.1.1(c) Calculation of Distance

The Company uses the V&H coordinate system to calculate the distance of calls.

3.1.1(d) Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/ number of calls attempted) of not less than 99% during peak use periods.

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3.1.1(e) Advance Payments

The Company may request any customer to pay in advance for toll services based on a good faith estimate of traffic volumes. At the Company's discretion a surcharge of 10% may be added to usage charges when actual traffic exceeds estimates. When estimates exceed actual usage the customer will be credited on the toll statement.

3.1.2 Rates and Charges

A) Dedicated Access

Dedicated access services have initial set up and monthly charges which are dependent on local exchange carrier tariffs and based on the customer's location and individual needs. The customer's needs and physical location may also affect the rates charged by the Company.

(B) Non-Recurring Charges

Validated Account Codes, per account install	\$5.00
Validated Account Codes,	\$5.00

(C) Recurring Charges

Validated Account Codes, per account	\$5.00
800 Charges	\$5.00
Program Fees	\$5.00

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(D) Rates Per Minute

Outbound and Inbound services carry an initial and incremental billing minimum of no greater than one minute.

Switched Access Outbound Service Per Minute
Day, Evening and Night

Commercial	\$0.25
Residential	\$0.25

Switched Access Inbound Service Per Minute
Day, Evening and Night

Commercial	\$0.25
Residential	\$0.25

Dedicated Access Outbound Service Per Minute
Day, Evening and Night \$0.089-\$0.125

Dedicated Access Inbound Service Per Minute
Day, Evening and Night \$0.089-\$0.135

Travel Card Service: Access charges are \$0.35 to \$0.60 per access, in addition to a \$0.25 per minute charge for the duration of the call.

Calls are billed in full minute increments with a one minute billing minimum.

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(E) Operator Assistance

The Company does not provide alternative operator services. Operator assisted calls are limited to live operator or automated operator functions provided by the Underlying Carriers for the processing of telephone services such as completion of person to person, operator assisted station to station calls, dialing instructions and emergency call handling.

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(F) Directory Assistance

Switched 1+

Interstate	\$0.75
Intrastate	\$0.75
International	\$4.00

Travel Card

Interstate	\$0.80
Intrastate	\$0.80
International	\$4.00

(G) Monthly Service Fee

All customers may be charged a minimum monthly service fee for long distance usage not to exceed \$5.00.

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BY: Judson C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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